



Community Health Worker

The Community Health Worker (CHW) supports clients to access needed resources and engage in health care services. This includes removing any barriers to care. Resource navigation provides access to resources such as: food, housing, insurance, medical services, behavioral health services, employment and legal services. The CHW is a front-line staff member who is also a member of the communities we serve to help break down any cultural barriers to accessing care. This role supports community members through outreach, education, and service planning. The CHW will provide direct support to eligible individuals in Allegheny County and will provide technical assistance to surrounding southwestern PA counties. This is a full time position with benefits and will report to the Hugh Lane Wellness Foundation leadership team.

Key Performance Areas & Responsibilities:

- Build trusting and collaborative engagement with clients to improve health and remove barriers to accessing care
- Assist clients to access resources, including application navigation and scheduling
- Attend relevant healthcare appointments to assist in identifying needs or barriers
- Collaborate with community resources and, as appropriate, with the clients care team to support improved outcomes and attain healthcare goals.
- Provide education and support to clients
- Build and maintain relationships with community groups and leaders
- Establish and maintain helpful community resources to support and meet client needs
- Provide health education and messaging on relevant health topics
- Increase collective capacity and community building to improve health outcomes
- Create records and utilize established systems to securely manage client data
- Complete all required documentation for program outcomes as well as billing
- Create follow-up schedules and assure follow-up meets HLWF guidelines
- Work with HLWF staff to evaluate program outcomes using CQI frameworks
- Support care coordination and collaboration across the Hugh Lane team
- Participate in HLWF programming and activities to improve health outcomes
- Share information about program outcomes with stakeholders
- Participate in planning and CQI meetings

The Ideal Candidate will:

- Have an understanding of gender, sexuality and health disparities impacting the HIV/AIDS and LGBTQ+ communities.
- Have an understanding of racism at the systemic and individual level and be able to work toward improving anti-racist practices in all of their work
- Enjoy working with people and identifying solutions
- Be comfortable with outreach and engagement with clients
- Work effectively both individually and as part of a team
- Have/be willing to obtain a valid PA drivers license
- Be trauma informed and employ harm reduction practices
- Enjoy attention to detail and documentation
- Be fully vaccinated against COVID
- Provide Act 33/34 and FBI clearances prior to starting* (paid for by HLWF)
- Once hired, obtain and maintain CHW certification and COVID training modules

Candidates should email their interest with any supporting documentation, including: resume, previous employment, lived, volunteer or educational experiences to: info@hughlane.org

Hugh Lane Wellness Foundation is an Equal Opportunity Employer and is committed to recruiting, hiring, supporting, and promoting a diverse workforce. We believe that differences at the intersections of identities will lead to a stronger, more innovative team, producing effective results for the communities we serve. We strongly encourage individuals with diverse backgrounds to apply. Salary Range: 40-45k with benefits

*While we are required to obtain clearances upon offer of employment for all staff, involvement with the justice system that disproportionately impacts Black people, People of Color and LGBTQ+ communities is not an automatic reason for disqualification. There are few instances of disqualification outlined in the Pennsylvania Child Welfare Protective Service Law.